From: <u>claudia reed</u>
To: <u>Laural Casey</u>

Subject: Re: OLWS July Regular Board Meeting

Date: Wednesday, July 13, 2022 11:46:27 AM

External Email - Confirm Sender and Beware of Links and Attachments

July 13, 2022

Dear OLWS Board Members,

Thank you for the opportunity to comment by email. I am the owner of a rental at 14234 SE Lee Ave. in Milwaukie but now live in Yamhill County. I have two concerns:

- 1. Every month, you mail me a copy of my renter's water bill, which he has paid on time and without fail for the past three years. The electric and trash and recycling companies he does business with contact landlords only if a renter's bill is overdue. Is there a reason why you don't do the same?
- 2. If you feel you must send me a copy of my his bill, is there a reason why you don't send it by email? You are the only company I deal with that still sends paper mail. I don't mean to sound preachy but sending unnecessary mail involves using up resources (trees), spending excessive money (postage and handling), and filling up the recycling stream.

I hope you will give consideration to the possibility that what was appropriate 20 years ago may no longer be the best and most efficient practice in 2022.

Thank you for your time,

Claudia Reed 1505 SW Taft Street McMinnville, OR 97128 510-758-4427

On Wed, Jul 13, 2022 at 9:44 AM Laural Casey < <u>laural@olwsd.org</u>> wrote: Hello,

You are receiving the attached meeting materials because of your interest in the public meetings of Oak Lodge Water Services.

The Board of Directors will hold a regularly scheduled meeting on Tuesday, July 19, 2022 at 6 pm. The meeting materials are attached, and more information can be found on our website using the link below.

https://www.oaklodgewaterservices.org/bc/page/board-directors-meeting-5

Please let me know if you have any questions.

Laural Casey (she/her/hers)

District Recorder
Oak Lodge Water Services
14496 SE River Rd. Oak Grove, OR 97267

Office: (503) 353-4227 | Mobile: (971) 806-2749

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