

Three Essential Services: Understanding Your Bill

Every two months, the average residential customer receives a bill for the following services:

1 Delivering Safe, Reliable Water

The **Water Service** fee pays for treated drinking water and daily operation of the system that delivers clean water to your tap.

- **Base Rate:** same amount each month
- **Usage Charge:** calculated based on your actual water use

2 Collecting and Treating Wastewater


The **Wastewater Service** fee pays for daily operation of the system that collects and cleans the wastewater from your home.

- **Base Rate:** same amount each month
- **Consumption Charge:** calculated based on your average winter water use

3 Protecting Streams and Rivers

The **Watershed Protection** fee pays for water quality management of stormwater runoff from paved areas to help protect local streams.

- **Base Rate:** same amount each month

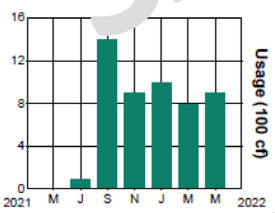


14496 SE River Rd
Oak Grove, OR 97267

(503) 654-7765
OakLodgeWaterServices.org

Account Number: 000000-000
Bill Date: 5/31/2022
Due Date: 6/15/2022
Service Dates: 04/01/22 To 05/31/22
Customer Name: JOHN SMITH
Service Address: 000 SOMEWHERE ST

| Description | Meter | Previous Meter Reading | Current Meter Reading | Usage (100 cf) | Charge |
|--------------------------------------|----------|------------------------|-----------------------|----------------|--------|
| 1 Water Service | | | | | |
| Water Base Rate | | | | | \$0.00 |
| Water Consumption Charge | 00000000 | 0 | | | \$0.00 |
| Water Subtotal | | | | | \$0.00 |
| 2 Wastewater Service | | | | | |
| Wastewater Base Rate | | | | | \$0.00 |
| Wastewater Consumption Charge | | | | | \$0.00 |
| Wastewater Subtotal | | | | | \$0.00 |
| 3 Watershed Protection | | | | | |
| Watershed Protection Fee | | | | | \$0.00 |
| Watershed Protection Subtotal | | | | | \$0.00 |
| Total New Charges | | | | | \$0.00 |
| Previous Balance | | | | | \$0.00 |
| Less Payments Received | | | | | \$0.00 |
| Total Amount Due | | | | | \$0.00 |



Total Amount Due: \$0.00

Paperless Billing - Bill Pay - Autopay
Go to OakLodgeWaterServices.org and click on the "Online Bill Pay" button. Register using the following Account Number and Identification Number.
Account Number: 000000-000 Identification Number: 0000-0000

OLWS offers low income rate relief to qualified customers. Please phone our office at 503-654-7765 for more details.

Online Bill Pay

Fast and secure payment option available for property owners only.

Financial Assistance

Low-income rate relief available for income-qualifying customers.

Commitments to Customers



Protect public health



Provide excellent customer service



Make smart investments and work to keep rates affordable



Keep local streams and rivers clean

Learn more: OakLodgeWaterServices.org