

# Three Essential Services: Understanding Your Bill

Every month, your bill outlines the costs for three services:

## 1 Delivering Safe, Reliable Water

The **Water Service** fee pays for treated drinking water and daily operation of the system that delivers clean water to your tap.

- **Base Rate:** same amount each month
- **Usage Charge:** calculated based on your actual water use

## 2 Collecting and Treating Wastewater


The **Wastewater Service** fee pays for daily operation of the system that collects and cleans the wastewater from your home.

- **Base Rate:** same amount each month
- **Consumption Charge:** calculated based on your average winter water use

## 3 Protecting Streams and Rivers

The **Watershed Protection** fee pays for water quality management of stormwater runoff from paved areas to help protect local streams.

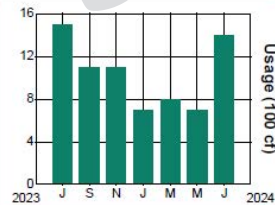
- **Base Rate:** same amount each month



14496 SE RIVER RD (503) 654-7765  
OAK GROVE OR 97267-1115 OakLodgeWaterServices.org

Account Number: 000000-000  
Bill Date: 7/31/2024  
Due Date: 8/15/2024  
Service Dates: 07/01/24 To 07/31/24  
Customer Name: JOHN SMITH  
Service Address: 000 SOMEWHERE ST

Description	Meter	Previous Read	Current Read	Usage (100 cf)	Charge
<b>Water Service</b>					
Water Base Rate					\$00.00
Water Consumption Charge	0000000000	000	000	0	\$00.00
<b>Water Subtotal</b>					\$00.00
<b>Wastewater Service</b>					
Wastewater Base Rate					\$00.00
Average Winter Water Consumption				0	\$00.00
<b>Wastewater Subtotal</b>					\$00.00
<b>Watershed Protection</b>					
Watershed Protection Fee					\$00.00
<b>Watershed Protection Subtotal</b>					\$00.00
<b>Total New Charges</b>					\$00.00
<b>Previous Balance</b>					\$00.00
<b>Less Payments Received</b>					\$00.00
<b>Total Amount Due</b>					\$00.00



**MESSAGE CENTER** **Total Amount Due: \$00.00**

**Paperless Billing - Bill Pay - Autopay**  
Go to [www.oaklodgewaterservices.org](http://www.oaklodgewaterservices.org) and click on the "\$ Pay Online" button.  
Register using the following Account Number and Identification Number.  
Account Number: 000000-000 Identification Number: 0000-0000

Having trouble paying? In order to avoid water shut off, please contact our office regarding payment plan options.

We also offer a Financial Assistance Program for eligible customers for assistance on future bills.

**Online Bill Pay & Announcements**  
Information on how to pay your bill online and other updates

## Commitments to Customers



Protect public health



Provide excellent customer service



Make smart investments and work to keep rates affordable



Keep local streams and rivers clean

Learn more: [OakLodgeWaterServices.org](http://OakLodgeWaterServices.org)