

Board Byline: You're Invited to the OLWS Open House on Thursday, February 20

Learn about important upcoming projects, meet our new general manager, and more.

Every year, we invite our community to learn more about the coming year's projects. This is an excellent opportunity to ask staff questions and connect with neighbors. No RSVP is required.

Who: Open to OLWS customers, local organizations, and the public

What: A review of our Capital Improvement Plan and upcoming projects

When: Thursday, February 20, 5-7 pm

Where: 14611 SE River Road, Oak Grove, OR 97267

Susan Keil
Board Chair



More details at:
OakLodgeWaterServices.org/OLWS-Open-House-2025

This Year, Resolve to be Ready for an Emergency

The new year is a great time to audit your current emergency prep and aim to fill any gaps.

The Oregon Department of Emergency Management encourages all households to be 2 Weeks Ready, which includes storing a gallon of water per person per day, ideally for two weeks.

Learn more to get prepared at:
www.oregon.gov/oem/hazardsprep/pages/2-weeks-ready.aspx



2025 Resolutions

- store 14 gallons of water*
- restock emergency kit*
- update contact info on Public Alerts*

#ResolveToBeReady

Take Our Communications Survey and Be Entered to Win Prizes!

We're committed to delivering exceptional service, and your feedback is vital. Please take our 15-question survey to share your experience. Your input will help us enhance our communications to better meet your needs. We'll randomly select three survey takers to win a \$25 gift card and a Hydro Flask water bottle.



Take the survey online at:

bit.ly/OLWSCustomerComms2024

Prefer a paper copy? Call us at (971) 291-7255



Financial Assistance Programs Available

OLWS offers two financial assistance programs to help eligible customers manage their bills. Contact us to discuss options and program eligibility.



More details available at:

OakLodgeWaterServices.org/financial-assistance



Holiday Closures: Our offices will be closed on Jan. 20 - Martin Luther King Jr. Day • Feb. 17 - Presidents' Day
Staff are on-call via our main phone number for emergencies.

Free Watershed-Friendly Gardening Classes via Clackamas Community College

The Environmental Learning Center at Clackamas Community College is offering a free online workshop series for anyone interested in home gardening for wildlife and water quality.

Learn how to garden with less water, manage too much stormwater, and generally provide a healthier habitat for birds, pollinating insects, and more. Courses are standalone, so sign up for the topics of interest to you, whether that's one or all of the sessions!

Learn more and register: bit.ly/497Ba9B



Starting in April: Budget Committee Meetings

Interested in learning more about OLWS' annual budgeting process? Led by members of our board-appointed Budget Committee, meetings are a great way to gain insight into the organization's strategic and financial direction. Meetings are open to the public, and participation is welcome.



Learn more:

OakLodgeWaterServices.org/meetings



Make Your Voice Heard

You're invited to attend OLWS board meetings. Join via Zoom or in-person at 14496 SE River Road. Meetings will be held at 4:00 p.m. on:

January 14 | February 11 | March 11

Find more details at OakLodgeWaterServices.org or email info@olws.org for assistance.

Tour Our Wastewater Treatment Plant



Have you ever wondered where used water goes after it leaves your home or business? Take a tour of our treatment plant to learn about the journey water undergoes during treatment before it's returned to the Willamette River. Email info@olws.org for details.

Emergency Contact Information

Our team is available 24/7 at **(503) 654-7765**. Please call us if you see water gushing from the street, ground, or from a manhole. Also contact us if you notice a sewer spill or witness illegal storm drain dumping.



Follow us on Facebook, X, LinkedIn, and Nextdoor for news and updates.

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(503) 654-7765 • info@olws.org • OakLodgeWaterServices.org